

Quality Management and Auditing

This unique two day workshop offers a complete package for companies supplying the automotive industry. Not only is an in depth look at each element of ISO/TS 16949 (or QS-9000) provided but many examples of 'how to do it' are included. There are syndicate exercises to assist delegates in the learning process.

The course is different from most others in the UK and USA because it is not just a brief overview. In addition to the ISO 9000 standard based requirements, the customer specific requirements are addressed.

We explain the progression of your quality system documentation to meet the requirements of ISO/TS 16949. We look at how the quality system assessment process is used to determine conformance. We also look at what you should look for in a third party certification body. The following topics are included and may be augmented by our range of supporting courses:

- ◆ Quality Manual
- ◆ System level procedures
- ◆ Work Instructions
- ◆ Advanced Product Quality Planning (APQP)
- ◆ Control Plans
- ◆ Failure Mode Effects Analysis (FMEA)
- ◆ Measurement Systems Analysis (MSA)
- ◆ Statistical Process Control (SPC)
- ◆ Production Part Approval Process (PPAP)
- ◆ Continuous Improvement
- ◆ Mistake Proofing
- ◆ Internal Auditing
- ◆ Supplier instructions for third party registration

Other Courses Linked to Quality Management and Auditing

When it comes to implementing quality systems, other courses can be combined with quality management and auditing, such as:

- ◆ Quality tools;
- ◆ Health and safety;
- ◆ Project management;
- ◆ Managing People;